



MASTERMELT
REFINING SERVICES LTD

Mastermelt Ltd. Automates Lot Control with PM Refining ERP Software

Mastermelt Ltd., a member of The Presman Mastermelt Group of companies, is one of the largest recyclers and processors of precious metals servicing the industrial sector. Mastermelt Ltd. processes a wide range of high-grade materials arising from both the jewelry sector and other industries.

Founded in 1945 in the jewelry quarter of London, Presman Mastermelt originally offered a service to the local market in the purchasing of scrap jewelry. This business model later developed to include the processing of residues arising from the manufacturing workshops. In later years, the expertise gained in the reclamation of materials from the jewelry industry was developed further into other industrial markets.

The company offers real customer service and spends time personally discussing with its customers the potential for recovery and advising them on precious metal management. The Presman Mastermelt Group offers the industrial sector three licensed sites, all with their own specialist expertise and skills to process a variety of precious metal containing residues and solutions.

About Mastermelt Refining Services Ltd.

Based in London, Mastermelt Refining Services Ltd. was founded 20 years ago offering a recovery of precious metals from sweeps and lemelts from the jewelry manufacturing industry. Today, the company services the jewelry market and allied trades in the processing of sweeps, lemelts, polishing sweeps, hand wash tanks, Rh solutions and dental investment. In addition, the company has developed its refining services to process materials from the aerospace, electronics, chemical and pharmaceutical industries.

The company carries out its work at its licensed Hatton Garden facility where customers are welcome to witness the sampling of their materials. As an ISO 14001 site and operating ISO 9001, Mastermelt's customers can be assured that they are using an environmentally aware company with strict operating procedures dedicated to maximizing the return on whatever precious metal materials the company treats. Mastermelt provides prompt evaluation and settlement for all materials and also offers a consultancy service to maximize the recovery of precious metal from within working areas.

Although the treatment of jewelry sweeps still remains a core business to Mastermelt, the company is also growing its customer base throughout Europe and the Far East for recycling opportunities in several new industrial sectors. Mastermelt Ltd. is also the European agent for Johnson Matthey's Smopex® Technology.

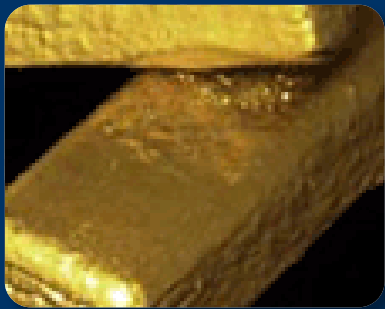


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By streamlining production, lot control, settlements and payments, PM Refining helps reduce costs, enhance productivity, minimize errors, automate business processes, improve margins and maximize customer service.

CAI PM Refining
SOFTWARE

Mastermelt Ltd. selected CAI's PM Refining ERP software to help integrate its precious metals refining processes and improve the service level the company provides to its clients.



About PM Refining

Designed specifically for the precious metals refining industry and developed in collaboration with leading precious metals refiners, smelters and e-scrap recyclers. PM Refining is based Microsoft's Dynamics, a fully integrated, multi-lingual and multi-currency ERP solution designed for small to mid-market and installed at more than 300,000 companies in 42 countries. Dynamics gives businesses complete control over their core business processes, the precision to perfect their supply chain and the insight that their employees need to perform their best.

To find out more, call 800.422.4782 or visit www.caisoft.com/pmmfg.

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Tony Bransbury of Mastermelt Ltd. said, "The PM Refining software automates the way in which we calculate refining charges and helps us communicate real-time status with our customers. We are very pleased at our decision to implement the software and to work with the knowledgeable and professional staff at CAI."

Pat Gannon, VP of Sales for CAI said, "We're pleased to have the opportunity to work with an international leader in the refining industry and assist Mastermelt Ltd. in optimizing key operational processes. We look forward to a long-term partnership which will allow us to continually bring to bear industry best practices and innovative technology solutions to their business."

About PM Refining

CAI's PM Refining is enterprise-wide software designed, from the ground up, to meet the business needs of precious metals refiners, mining companies, non-ferrous metal recyclers and precious metals brokers. Based on Microsoft Dynamics™ Enterprise Resource Planning (ERP) software, PM Refining helps you share information, control processes and improve operational efficiencies. This single, complete solution connects all your critical financial, technical, and operational data with market intelligence, so you can make sound, rapid decisions and respond quickly to change.

PM Refining includes a highly developed and progressive suite of industry-specific modules developed using very sophisticated and powerful program development techniques. The software lets you quickly and accurately track your customers' materials throughout the refining process, automate lot creation and settlement and perform a range of additional operations. The software connects all your critical financial, technical, and operational data with market intelligence, allowing you to make sound, rapid decisions and respond quickly to change.

PM Refining includes a powerful suite of refining business modules, including:

- Lot Control
- Settlements / Contracts
- Advance Payments
- Metal on Account
- Metals Inventory Control
- Accountability.
- Refining & Finished Goods Inventory
- Hedging Function
- Business Intelligence
- Accounting & Financials

For more information, contact Computer Associates at 800.422.4782 or visit caisoft.com/pm.



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